

Evaluation of the adult patient presenting to the Oakland ED  
(C) BCH Emergency Department

**Inclusion Criteria**

≥ 21 y/o  
Presenting to the ED

**Exclusion Criteria**

Patient with established  
and ongoing care at BCH  
-> follow routine care  
workflow

**Disruptive Behavior**

For any patient exhibiting disruptive  
behavior, activate "Code Grey,"  
coordinate with charge nurse and  
security/UCSF PD to provide any  
additional needed medical care

**Nonmedical services**

Services such as  
restroom facilities,  
food, clothing, and  
shelter resources are  
reserved for patients  
presenting with medical  
complaints

